

I am the hearing child of deaf parents. They have a VP-100 and I have the d-link. We got these so we could talk to each other and we cannot. My dad asked VRS what product I could get to be able to see him and they told us to get the d-link. It has only caused us frustration trying to reach each other. Please do something to make this more accessible for everyone. Just because someone is deaf does not mean they do not have one hearing person in their family. Thank you very much for your help and consideration.